

★★★★★ by Beverly Marquardt on 2017-09-19

Excellant!

**NPS:**

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★★★★★ by Anon on 2017-09-15

They were on time and did not rush. Very helpful and patient while I picked out glasses. both the dr and office staff answered all my questions. Last eye exam With a different dr in another location rushed through the process and glasses were never really right. I will be returning for my yearly exams.

**NPS:**

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★★★★★ by Grace Lopez on 2017-09-15

This is the best vision clinic i've been to so far. The eye doctor and her associates are very courteous and friendly. They know and understand fully what you need in order to have a clear vision. They also have a wide and great selection of eye/sun glasses. Kudos to this eye clinic!

**NPS:**

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★★★★★ by Rod Cahayag on 2017-09-15

Second time coming here and everything was great! The office has been renovated and looks really nice! Jasmine and Jasmin are really cool and helpful with selecting new frames! The other staff, although I didn't speak to them were all smiles. Lots of frames to choose from! Dr. Amanda is awesome! Really knows her stuff and answered all my questions with great explanation! Definitely recommending this place to more people!

**NPS:**

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★★★★★ by Erin Lopez on 2017-09-09

The whole experience i had in this clinic is very awesome. The eye doctor and her associates are very courteous and friendly. I highly recommend this clinic

**NPS:**

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★★★★★ by Uriel Zapien on 2017-09-06

Very good

**NPS:**

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★★★★★ by Tamara Ramey on 2017-09-03

The front desk staff was nice and friendly. The Doctor was very knowledgeable and helpfully. I had a good experience.

**NPS:**

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★★★★★ by Carina Javier on 2017-09-01

Extremely satisfied, the staff are kind, honest and polite as well as the Doctor. Highly recommended.

**NPS:**

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★★★★★ by Cody Blalack on 2017-08-27

I really liked the staff.

**NPS:**

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★★★★★ by Leah Tatum on 2017-08-22

Excellent service

**NPS:**

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★★★★★ by Denise Ann Connors on 2017-08-15

Very professional, clean, and inviting. The staff is great and they always have a smile. Happy I made the switch

**NPS:**

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★★★★★ by Kimberly Gibney on 2017-08-09

Family Optometric Vision Care was great. I was in and out in less than an hour and that included filling the new patient forms, doing the test, getting dilated and getting new glasses ordered. The doctor was very friendly and warm which is great and all the staff was kind and attentive. When I was looking at frames, they were already getting the cost of everything together so they only had to add the frame price once I decided. They even gave all the options with prices so I could decide on things like if I want transition lenses without asking how much extra it would cost. Family Optometric Vision Care will definitely be our family's go to place.

**NPS:**

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★★★★★ by Mari Perez on 2017-08-08

awesome visit. super sweet staff

**NPS:**

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★★★★★ by Sujit Pal on 2017-07-26

Great doctor, friendly staff, good selection.

**NPS:**

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★★★★★ by Anon on 2017-07-17

My family has been looking for an optometrist since we moved to the area in March 2017. We decided to try Family Optometric Vision Care based on Yelp reviews and were very happy with our experience. The practice was able to accomodate our family of five, were patient with our three kids, and provided service with a smile.

**NPS:**

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★★★★★ by Kelli Camara on 2017-07-14

Both sr and staff were so helpful and friendly. Service was quick and selection of glass was great

**NPS:**

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★★★★★ by Eric Milton on 2017-07-13

Very friendly staff and great service. My doctor listened and we discussed my issues. She is very knowledgeable, thoughtful, and kind.

**NPS:**

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★★★★★ by Katheryn Grace on 2017-07-07

Dr. and staff were great!

**NPS:**

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★★★★★ by Manuel Lira on 2017-07-02

1st time here and we are very happy. Definitely will be coming back.

**NPS:**

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★★★★★ by Anon on 2017-07-01

Experience was wonderful. I have changed optometrist every year for the past four years. I don't believe I'll be changing any time soon.

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★★★★★ by Arisbel Rojas on 2017-06-28

Excellent service Wasn't expecting such great customer service. Made me feel welcomed

**NPS:**

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★★★★★ by Natan Sanchez on 2017-06-27

They were very friendly and helpful, I'm not one to make quick easy decisions, but Magali and Jasmin gave me great advice and assistance. This was my first time getting glasses too. I would gladly return again.

**NPS:**

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★☆☆☆☆ by May Lagman on 2017-06-17

Friendly staff and Dr was so awesome, she was through and explained what she was doing on detail. Professional and very nice!

**NPS:**

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★★★★★ by Stephanie Crotts on 2017-06-17

Beautiful office, friendly and professional staff, over-all a quick and smooth experience.

**NPS:**

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★★★★★ by Robert Malimata on 2017-06-16

Very professional and friendly.

**NPS:**

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★★★★★ by Rosario Clarabal on 2017-06-13

Staff is great!

**NPS:**

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★★★★★ by Katherine Yee-Santos on 2017-06-11

Dr Sim was very nice and personal to my needs. Staff very friendly and helpful. Great selection of glasses too !!

**NPS:**

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★★★★★ by Sylvia Gonzalez on 2017-06-06

Very compassionate and awesome staff

**NPS:**

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★★★★★ by Estefani Rubio on 2017-06-04

Good customer service

**NPS:**

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★★★★★ by Byron Pierce on 2017-06-02

Outstanding!

**NPS:**

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★★★★★ by Massiel Varel-Pirtle on 2017-05-23

The staff and doctor really made my visit comfortable and they actually took the time to hear my concerns and questions pertain to coverage and medical questions. I am please with my outcome.

**NPS:**

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★★★★★ by Maria Aguilar on 2017-05-17

5 star

**NPS:**

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★★★★★ by Jessica Humphrey on 2017-05-13

Everyone was super nice and professional.

**NPS:**

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★★★★★ by Donna Tauane on 2017-05-12

Friendly efficient office. Personable Dr explained and showed me everything. Great practice

**NPS:**

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★★★★★ by Dolores Erickson on 2017-05-09

The young lady who helped me was very patient and understanding. She helped me choose a pair of glasses and went through several pricing scenarios to help me fit my budget. I will definitely be going there for my next pair of glasses!

**NPS:**

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★★★★★ by Elise Howell on 2017-05-02

This was my daughter Elise's first time visiting the office. Everyone was so sweet and helped calm her nerves. Couldn't have asked for a better experience. Thank you.

**NPS:**

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★★★★★ by Cheryl Lopau on 2017-04-23

Everybody was very professional and answered all questions

**NPS:**

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★★★★★ by Nydia Aleman on 2017-04-22

Good customer service

**NPS:**

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★★★★★ by Maria Naranjo on 2017-04-21

My exam was thorough, done in a timely manner and the staff were very helpful.

**NPS:**

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★★★★★ by Nicolas Lasnier on 2017-04-18

Excellent care, and friendly helpful staff.

**NPS:**

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★★★★★ by Paul Kiruuta on 2017-04-16

Very professional service, enabled me to get exactly what I wanted.

**NPS:**

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★★★★★ by Anon on 2017-04-09

Very accommodating, patient, and thorough. Will be my perminate eye doctors office from now on.

**NPS:**

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★★★★★ by Emily Tomblin on 2017-04-06

very friendly, happy experience with them

**NPS:**

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★★★★★ by Anon on 2017-03-30

FOVC took care of all my needs and questions. Eye exam was quick and easy. Plus they accepted my oddball insurance.

**NPS:**

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★★★★★ by Kevin Pineda on 2017-03-29

Excellent service.

**NPS:**

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★★★★★ by Janie Matthews on 2017-03-28

Each person at the office were great, very helpful. I was given an appointment quickly, they also help solve the problem with a pair of glasses that I purchased earlier.

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★★★★★ by Anon on 2017-03-24

Well mannered and very nice. Great selection of frames and was welcomed with open arms.

**NPS:**

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★★★★★ by Ashley Barajas on 2017-03-20

Really friendly and knowledgeable staff.

**NPS:**

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★★★★★ by Karina Diaz on 2017-03-19

Excellent service and friendly staff!

**NPS:**

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★★★★★ by Tracey Daniels on 2017-03-09

Love Dr. Ranola, her staff is top notch, thank you Yvette for finding frames the fit great!

**NPS:**

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★★★★★ by Pascuale Pellegrino on 2017-03-09

very nice, I am very happy with all.

**NPS:**

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★★★★★ by Anon on 2017-03-07

Such a great office, very professional. The staff was very polite and helpful. The doctor was amazing, answered all my questions & explained everything perfectly!! Highly recommended & will definitely come here again!!!

**NPS:**

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★★★★★ by Jennifer Contreras on 2017-03-05

Excellent service from staff since the beginning. I left a pair of glasses for almost a month without calling them back to let them know if I was actually going to buy them or not and when I showed up, they still had it. I was very pleased. I was worried they had put them on the shelf but they didn't. In addition, I was able to make payment plans and also for my contacts. Thank you for your excellent service ladies.

**NPS:**

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★★★★★ by Anon on 2017-03-04

I always have a great experience when I visit Family Optometric Vision care. They always take time to explain things in way that are easy to understand. They always look for getting me a good value for the services. Glasses and contacts can be very expensive, so this is much appreciated.

**NPS:**

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★★★★★ by Lisa Parham on 2017-03-01

They are by far the most caring, professionals I have ever met, I seriously have never been in a Doctors office, where the staff is extremely polite, there would be no need to ever go any where else. The Doctor who examined my eyes was extremely thorough. Very pleased.

**NPS:**

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★★★★★ by Anon on 2017-03-01

my visit was quick and professional.... just how I like it. Although, a few days after I received my glasses, I asked to speak with the doctor in regard to some issues I was having with them. I was told she was busy and handed a card to email her. I still haven't done so. I think a better approach would have been to take down my information and concern and have the doctor reach out to me.

**NPS:**

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★★★★★ by James Lisenby on 2017-02-26

The staff was very friendly n fun.... They were so good with my son as he enjoyed his experience. Office is fresh and comfortable, prompt appointment, very professional. I think i would come here myself.

**NPS:**

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★★★★★ by Anon on 2017-02-23

Excellent service.

**NPS:**

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★★★★★ by Claudia Desoto on 2017-02-17

very professional

**NPS:**

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★★★★★ by Susan Alfonso on 2017-02-14

I had a very thorough eye exam, and staff was very friendly and helpful.

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★★★★★ by Augustin Cerda on 2017-02-12

Great customer service answered all questions went beyond to help with insurance everyone working there all try to help i will shop again and only here for eyeware thanks

**NPS:**

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★★★★★ by Anon on 2017-02-10

Excellent service!

**NPS:**

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★★★★★ by Anayah Rios on 2017-02-10

Great atmosphere Clean and everyone in there is very friendly!

**NPS:**

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★★★★★ by Anon on 2017-02-08

Very nice and clean place, very nice people and the Dr. Took the time to explain my test very well . That make feel very important And very happy because sometimes others Dr. Don't explain or are in a ruch to take care other patient . I'm very happy to choose this place and I be happy to recommend this Family Optometric Vision Care. Thank you .

**NPS:**

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★★★★★ by John Sr. Tyquiengco on 2017-01-28

Very professional ,and nuce

**NPS:**

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★★★★★ by Karen Holbrook on 2017-01-25

I was able to order contacts! It was fast and convenient!

**NPS:**

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★★★★★ by Marissa Stein Oakley on 2017-01-24

You guys were so fast and friendly and very helpful so thank you!

**NPS:**

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★★★★★ by Jorge Alvarado on 2017-01-21

Very attentive staff. The Dr. was extremely thorough. Very much enjoyed and appreciated my time here. Thank you

**NPS:**

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★★★★★ by Steve Lazarus on 2017-01-19

Staff has awesome personalities, professional and friendly. Were able to provide eye care service expeditiously.

**NPS:**

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★★★★★ by Deanna Clark on 2017-01-12

Dr. Ranola is always so nice, and helpful. The new remodel to the office looks great. So open, bright and welcoming. Very good improvement. Staff is great too. Very professional and friendly

**NPS:**

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★★★★★ by Crystal Stahl on 2017-01-05

This was my first time going to this office and I loved it! The atmosphere was very relaxed, and everyone was so nice and helpful. The doctor took the time to explain everything to me in great detail, and answer all my questions. I will definitely go here again.

**NPS:**

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★★★★★ by Anon on 2016-12-29

appointment was on time. excellent

**NPS:**

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★★★★★ by Thelma Adjetey on 2016-12-16

Was a great experience. Dr Ranola is such a professional

**NPS:**

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★★★★★ by Susan Forbes on 2016-12-12

Great service, great staff, and the Dr. is very kind and professional. Definitely recommend this office, and I will return.

**NPS:**

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★★★★★ by Novah Harold on 2016-12-11

My child said It was good. Nice workers

**NPS:**

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★★★★★ by Leticia Reynoso on 2016-12-10

Very good experience

**NPS:**

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★★★★★ by Sheila Bergollo on 2016-12-08

Very good service and they were so nice to me and my son.

**NPS:**

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★★★★★ by Sheila Bergollo on 2016-12-08

They were really nice and gave us a good service

**NPS:**

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★★★★★ by Swita Ehsanyar on 2016-12-08

Excellent

**NPS:**

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★★★★★ by Denny Frazier on 2016-12-07

Received great customer service on my initial phone call to your office and again received great customer service by a different person Once I arrived at your store. Thanks for all your help!!

**NPS:**

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★★★★★ by Josefina Sigmon on 2016-11-30

Appreciate the fact that they found glasses that made me feel comfortable, With what's a small description of what I wanted they were Johnny on the spot.

**NPS:**

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★★★★★ by Karl Lovett on 2016-11-24

Every one of the people who I interacted with were very pleasent and professional.

**NPS:**

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★★★★★ by Shywan Trice on 2016-11-17

Wonderful! These ladies are awesome! Great service and attention to patient. I will always go here for my eye/vision care needs. Highly recommended!!!!!!

**NPS:**

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★★★★★ by Martin Montgomery on 2016-11-16

I Always have a good visit. Love the staff! They are always friendly and attentive.

**NPS:**

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★★★★★ by Matthew Domoan on 2016-11-11

Doctor Ranola and her team are the best! First time there and had a great experience.

**NPS:**

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★★★★★ by Karyna Estrada on 2016-09-30

Muy buena atencion al cliente, excelente servicio para los niños! Solo no hay suficientes modelos coloridos para los niños. Pero excelente personal!

**NPS: N/A**

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★★★★★ by Cherisse Montgomery on 2016-09-29

I've been coming here since my daughter was a baby. Love their care and knowledge. And everyone remembers you and your concerns. It makes me feel like I'm appreciated.

**NPS:**

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★★★★★ by Mariana Gutierrez on 2016-09-22

All staff were so friendly and helpful

**NPS:**

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★★★★★ by Rod Cahayag on 2016-09-19

My visit at Family Optometric Vision Care was Great! Everything is awesome! All the staff were very helpful and friendly, and Dr. Ranola was very thorough with my check up. I am definitely going back and bringing my family to see them.

**NPS:**

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★★★★★ by Nikolett Tawasha on 2016-09-16

This appointment was for my teenage daughter and it went extremely well they were very patient and had a very nice selection of glasses for her to choose that we're within my insurance. The staff is extremely friendly and so are the doctors this was our first visit and I will be returning with the rest of my family

**NPS:**

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★★★★★ by Quentin Williams on 2016-09-16

This appointment was for my 4 year old and he was not exactly cooperative and they had a lot of patience and even gave him some toys to play with. The staff played around with him, talked to him, they stayed patient with him and did not once make it feel like he was intruding or interrupting them. He enjoyed his visit regardless of the eye dilation and having to put his face on a machine. They also had a really good selection of frames for little boys within my insurance range which was awesome.

**NPS:**

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★★★★★ by Jenifer Williams on 2016-09-16

Extremely friendly and flexible hours. Awesome staff and Doctors too!!!

**NPS:**

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★★★★★ by Jocelyn Barahona on 2016-09-16

Dr. Ran Ranola is great. She's fast but helpful and attentive.

**NPS:**

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★★★★★ by Anon on 2016-09-02

Friendly staff and thorough eye exam by the eye doctor.

**NPS:**

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★★★★★ by Anon on 2016-09-01

Great friendly staff. Warm knowledgeable Doctor. Clean well organized and managed facility. Overall great place.

**NPS:**

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★★★★★ by Marina Bourque on 2016-08-20

My visit there was fantastic! Everyone there was very nice and helpful. One of the people there actually put in extra effort to find my glasses online since they weren't available there in their selection. I really liked it there; definitely recommend!

**NPS:**

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★★★★★ by Sheila Houchins on 2016-08-18

Good experience great evaluation

**NPS:**

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★★★★★ by Stephen Pandori on 2016-08-09

State of the art equipment. Appointment was on time. Nice and knowledgeable staff.

**NPS:**

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★★★★★ by Peggy Wunderely on 2016-08-03

Great experience. Very professional & friendly office staff. The Optometrist did a great job of explaining everything.

**NPS:**

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★★★★★ by Lydia Sandoval on 2016-08-01

Staff is awesome!!

**NPS:**

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★★★★★ by Alfredo Garcia on 2016-08-01

Very pleasant staff! Keep up the great work!

**NPS:**

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★★★★★ by Sujit Pal on 2016-07-31

Thank you for seeing me on short notice (I had a scheduled annual appointment on Friday, but developed some complications the week before, I called on Monday asking for an earlier appointment and the office was kind enough to set me up with an appointment Tuesday morning. Dr Ranola saw me this time, the examination was very detailed and thanks to her I can see better now. I have also had good experiences with Dr Sim and Dr Siu in previous years.

**NPS:**

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★★★★★ by Anon on 2016-07-28

quick service, friendly staff, doctor was very informative, kind and careing

**NPS:**

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★★★★★ by Rosa Sepulveda on 2016-07-27

Over all I had my questions answer and it was a very good experience, every one that works there are very nice and pleasant people, the only thing I didn't like was that up to my arrivale there was nothing to sing to Check in, and no one notice we were there after 10 min when I went to check at the front with one of the girls. Then we were taken in to see our Dr. And we like the way we were taken care of .

**NPS:**

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★★★★★ by Jewell Stewart on 2016-07-26

The Doctor was great

**NPS:**

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★★★★★ by Florencio Vargas on 2016-07-26

Oportuno y rápido

**NPS:**

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★★★★★ by Sandy Berumen Rivas on 2016-07-26

Good kind great informative

**NPS:**

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★★★★★ by Chris Edison on 2016-07-21

The optometrist is very nice, knowledgeable, and does her job with great passion. The front staff is very friendly, and very helpful. This is the place you want to go to if you need your eyes checked.

**NPS:**

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★★★★★ by Janie Matthews on 2016-07-21

The entire staff was friendly and helpful. The exam was done very professional and every stage of the exam was explained.

**NPS:**

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★★★★★ by James Botsford on 2016-07-09

A very professional Dr. Her exam was excellent and her staff is very very good they explain how your ensure work and they help you with the selection of your frame overall excellent job 5 stars

**NPS:**

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★★★★★ by Stephanie Salinas on 2016-07-08

The staff and the doctor provider excellent care for my children and myself. They were thorough and very patient with the little ones! I have already recommended them to my family and will continue to do so.

**NPS:**

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★★★★★ by Evan Graham on 2016-07-07

Dr Sim was awesome with my special needs son, and always asked me if I had any questions. Yvette is excellent at her job. She helped us the prior week with my daughters glasses and again this week with picking my son's glasses.

**NPS:**

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★★★★★ by Jacqueline Smith on 2016-07-01

The doctor that I saw really cared. I'm so glad I chose to find a woman Optometrist this year. I was fortunate to get an excellent one.

**NPS:**

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★★★★★ by Anon on 2016-06-29

First time visiting Famipy Optimetric Vision Care, the staff were very friendly and helpful. Dr. Sim is exceptional! Never before had I had a thorough and extensive eye exam, which I appreciated! She explained every thing and made me feel very comfortable. Definitely would recommend this site.

**NPS:**

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★★★★★ by Chris Whittle on 2016-06-29

From the minute you walk in your are treated very kindly, all my questions were answered, all my concerns addressed. Awesome customer service.

**NPS:**

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★★★★★ by Anon on 2016-06-23

Friendly and helpful staff. Appointment was quick and easy. Only thing are the prices, ridiculously expensive. It's cheaper to go to Costco, which sucks because I fell in love with some frames here.

**NPS:**

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★★★★★ by Anon on 2016-06-20

I recently moved to Antioch and I needed to find an eye doctor. I had no referral. I checked the reviews for several doctors and I decided to call this doctot . So far, my experience has been great.

**NPS:**

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★★★★★ by Reyna Bermudez on 2016-06-17

Estoy muy satisfecha con la atención y la amabilidad de todos los que trabajan en esa oficina. Todas muy amables y con un excelente servicio Muchas gracias

**NPS:**

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★★★★★ by Cynthia Delashmutt on 2016-06-07

I had a wonderful experience at the office. The doctor and staff was kind and very helpful. I am excited to get my new pair glasses as soon as they come in. Thank you for your help.

**NPS:**

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★★★★★ by Sophia Diestra on 2016-06-06

They cleaned all the instruments in front of me and the office was very well kept. The staff were all very nice and polite. So nice that I brought in my daughter for her appointment. They were so patient and kind and the Doctor was amazing with kids and adults!

**NPS:**

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★★★★★ by Nydia Aleman on 2016-05-21

Everyone is super awesome. Great customer service. The Dr. She's great she did a thoroughly examination and I felt very comfortable.

**NPS:**

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★★★★★ by Anon on 2016-05-19

My experience with F .O. Vision Care was Very good the Doctor and her staff was really friendly and most of all the wait time was really fast. When we arrived at are appt. time we was called in immediate. I would refer F.O. Vision Care to any one.

**NPS:**

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★★★★★ by Jordan Whitford on 2016-05-18

Friendly and knowledgeable staff. Explain exactly what's going on and give clear directions as to what to do and expect. Also help picking out frames which can be a daunting task.

**NPS:**

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★★★★★ by Joseph Montelongo on 2016-05-13

Great setting,thorough,quick and efficient and also great customer service.Definitely would recommend,my wife is going to be making her appointment with them soon as well.

**NPS:**

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★★★☆☆ by Anon on 2016-05-12

I have been to other offices and they always take care of you right away! I had to wait a couple of tines, not really the service that i wanted. They are friendly.

**NPS:**

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★★★★★ by Jayden Rieger on 2016-05-08

Everyone was friendly and fast.

**NPS:**

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★★★★★ by Damahn Miller on 2016-05-06

Everyone was helpful, and the doctor was nice

**NPS:**

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★★★★★ by Valerie Miranda on 2016-04-30

Very efficient service. Staff very helpful. Dr. was very thorough with exams.

**NPS:**

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★★★★★ by Anon on 2016-04-29

Very thorough, professional and friendly staff. Doctor has a good rapport with the client. Makes the visit an enjoyable experience.

**NPS:**

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★★★★★ by Joseangel Anacleto-Farias on 2016-04-29

Really good and very professional.

**NPS:**

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★★★★★ by Anon on 2016-04-23

very nice great service.will tell everone

**NPS:**

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★★★☆☆ by Cristina Orozco on 2016-04-15

Doctor was outstanding. The medical equipment looked like it has not been clean in weeks. I have never been to an eye doctor where the techs so not clean the equipment in front of you. The front office staff was very unprofessional also. They would talk about everyone in the waiting room in Spanish; I guess they thought no one understand them, but I did. it only got a 2 because the doctor was so nice and she was the only one who did clean the equipment.

**NPS:**

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★★★★★ by Martha Dominguez on 2016-04-12

Great front office staff, quick appointments, great selections on men, women glasses and sunglasses, convenient hours including Saturdays!

**NPS:**

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★★★★★ by Kevin Pineda on 2016-03-10

Excellent customer service.

**NPS:**

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★★★★★ by Anon on 2016-02-28

Very friendly and helpful. I had a great experience. I will definitely refer friends and family!

**NPS:**

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★★★★★ by Tammy Guzman on 2016-02-20

Everyone was very nice, I was in and out of there in no time... Eye doctor checked my eyes for everything... very nice people. ..

**NPS:**

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